# SOTI

# MigrationAssist Professional Services

## EASY UPGRADE

Is the possibility of having to upgrade your enterprise mobility management solution keeping you up at night? Ongoing mobility management can be complex. Enterprise customers may be hesitant to upgrade to the latest version of SOTI MobiControl as it can be disruptive to their business if the upgrade is not done properly. Assistance from expert SOTI Mobility Engineers will help carry out effective planning before the upgrade is performed and will give you peace of mind during your implementation to ensure your environment will have a smooth and seamless transition.

- Minimize the disruption to your operations by leveraging SOTI's Professional Services team to successfully plan, test and upgrade your SOTI MobiControl environment
- Take advantage of easy, hassle-free upgrade and migration policies to mobilize your business efficiently
- Leverage our comprehensive training program to
  assist with your transition
- Enhance your mobility strategy with the latest version of SOTI MobiControl loaded with state-of-the-art features and comprehensive roadmap



At SOTI, we understand that mobility management is more than just software. SOTI offers a wide range of professional services designed to provide expertise to successfully guide you through each step of your SOTI MobiControl implementation – from installation, configuration and training to advanced consulting services.

### **GETTING STARTED**

Once you have made the decision to upgrade to the latest version of SOTI MobiControl, and you have contacted us to start the upgrade, there will be a discovery session with SOTI Mobility Engineers to discuss project scope, implementation process, version overview, timelines and next steps to carry out the implementation.

#### **TECHNICAL REVIEW**

During this phase, SOTI Mobility Engineers will complete a technical review of your current MobiControl environment. The information will be gathered and analyzed to prepare for your upgrade.

#### PLANNING

During this planning stage, SOTI Mobility Engineers will create the overall implementation plan. They will address timelines, including start date, time of day and completion, all at your convenience.

After-Hours and On-Site Services: Our standard service offerings are delivered remotely and during normal business hours. Upon request, we can perform your upgrade/migration services on-site at your organization. Additionally, we can deliver services outside of normal business hours, including weekends at an additional charge.

#### **IMPLEMENTATION**

Implementation represents the final stage. The goal is to provide you with a fully functional SOTI MobiControl implementation with the latest upgraded version from your current version. You will also receive comprehensive support during the testing stage of the migration.

### **MIGRATION OPTIONS AVAILABLE**

Planning, starting and finishing your SOTI MobiControl upgrade/migration is more successful when you leverage our SOTI Mobility Engineers who have the expertise to provide your enterprise with a quick, successful and cost-effective transition.

MobiControl Version Upgrade		MobiControl Server Migration	MobiControl SQL Migration
٠	Create plan for the upgrade	Server migration planning	• Plan, install, migrate, and verify
•	Create rollback plan	Install new server	MobiControl connectivity
٠	Verify SQL permissions	Configure new server	Configure remote access and automated
•	Create database backup	Verify connectivity, MobiControl	backups and indexing as needed
•	Test upgrade procedure in test	Administration (MCAU) tests	
	environment	Migrate test group of devices	
•	Perform upgrade	Migrate the remaining devices	
•	Upgrade test group of agents		
•	New features walkthrough		

## **START TODAY!**

Take advantage of SOTI MigrationAssist today to get your implementation started off right. Contact a SOTI Mobile Advisor to maximize your Enterprise Mobility Management deployment.

sales@soti.net +1 888 624 9825 (NA) +44 121 3680675 (UK) +61 3 90015554 (Australia) +91 124 464 7684 (India)

## **SOTI PROFESSIONAL SERVICES**

#### www.soti.net/services

At every stage of your SOTI MobiControl implementation you can be assured that you are optimizing your investment with the highest level of quality service for your enterprise. Take advantage of other offerings available from SOTI Professional Services:



SOTI is the world's most trusted leader in enterprise mobility management. Over 15,000 customers worldwide use SOTI's award-winning MobiControl to enhance enterprise mobility and enable Bring Your Own Device (BYOD) initiatives.



## soti.net